

Citizen Participation in Governance

Mahesh Bhagwat IPS

CP Rachakonda

Telangana

- Why participation?
- Citizens are arms of the government
- Participation, empowerment, facilitation difference
- Minimum government, maximum governance
- Sustainable development
- Accountability
- ownership

- "It is never the activity of rascals that destroys a society, but always the inactivity of the good people (Shiv Khera) Involving 99.99% good people in a fight with evil forces represented by .01% of the population. Reorientation of bureacracy

Community engagement strategies

- Two prong strategy :- Facilitating rapid development of remote backward area on one hand and stern action against those indulging in violence with participation of community
- Broken window theory
- Sweat more in peace for ensuing community partnership

- **WHAM Strategy** - “Go to the people, live with them, learn from them, plan with them, built with what they have & built what they want.”
- CAMP model of community policing
- **Consultation: The community** is consulted on a regular basis to know and enumerate all their **felt needs** and they are actively encouraged to suggest all possible legally acceptable solutions.

- **Adaptation:** means changing or devising new **policing** methods and adopting appropriate legal procedures for solving the local problems.
- **Mobilization:** Once the felt needs of the **community** and their solutions are identified, necessary manpower, material and financial resources are mobilized for implementing the solution
- **Problem Solving:** After the resources are mobilized, the actual work of solving the problem is launched and completed.

Sir Robert Peel's Nine Points of policing

- The **basic mission** for which the police exist is to **prevent crime and disorder**.
- The ability of the police to perform their duties is dependent upon **public approval of police actions**.
- Police must **secure the willing co-operation of the public** in voluntary observance of the law to be able to secure and maintain the respect of the public.
-

Contd....

- The **degree of co-operation** of the public that can be secured **diminishes proportionately** to the necessity of the **use of physical force**.
- Police should demonstrate **absolute impartial service** to the law.
- Police should always direct their action strictly towards their functions and **never appear to usurp the powers of the judiciary**.

Robert Peel

- Police **use physical force** to the extent necessary to secure observance of the law or to restore order only when the exercise of persuasion, advice and warning is found to be insufficient.
- Police, at all times, should maintain a relationship with the public that gives reality to the historic tradition that the **police are the public and the public are the police;**

- the police being only members of the public who are paid to give full-time attention to duties which are incumbent on every citizen in the interests of community welfare and existence.
- The test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with it

Community Policing models in country

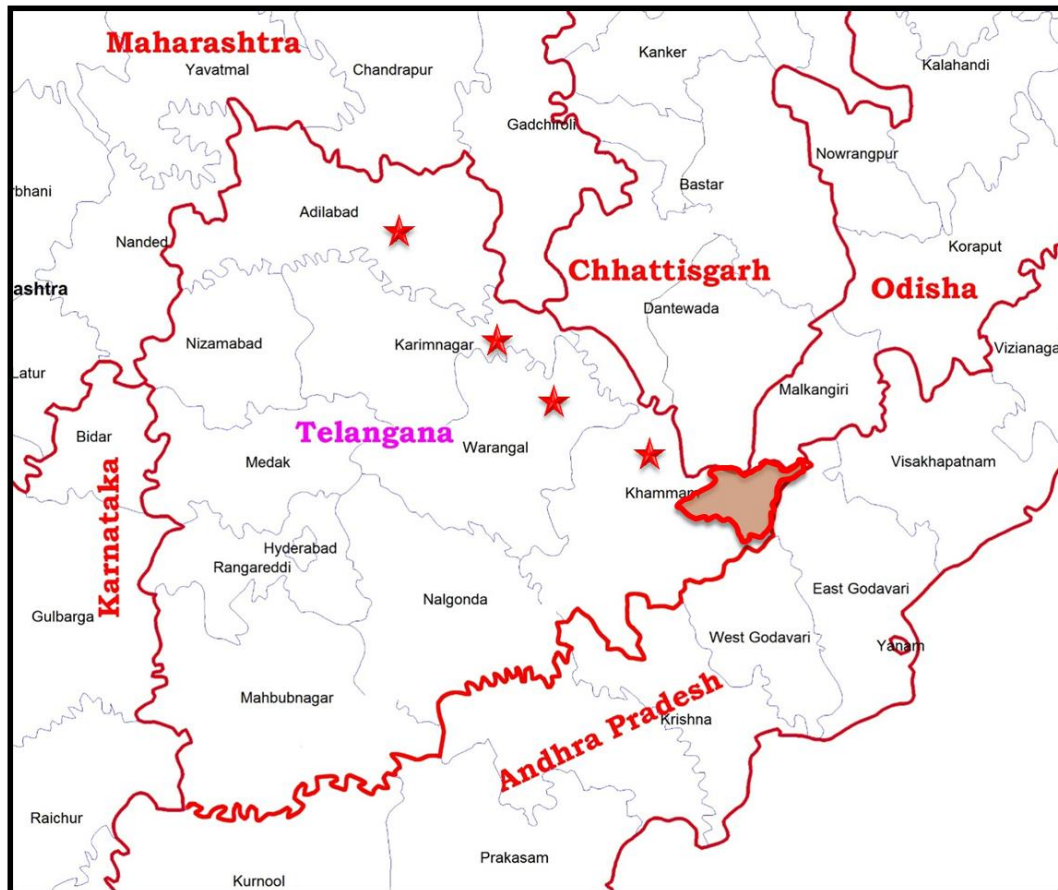
- Mohalla Committee Bhivandi, Maharashtra 1990
- Tirchy Model, Coimbatore Model, Friends of Police Model, Tamilnadu
- Prahari of Assam
- Maitri of Andhrapradesh 1999-2004
- Janmaitri, Kerala Model- 2007 inaguration
- Police Mekosam, Project Aasara models of A.P.
- Village Defence party, Gram Raksha Dal in different states

BASIC PROBLEMS OF COMMUNITY POLICING

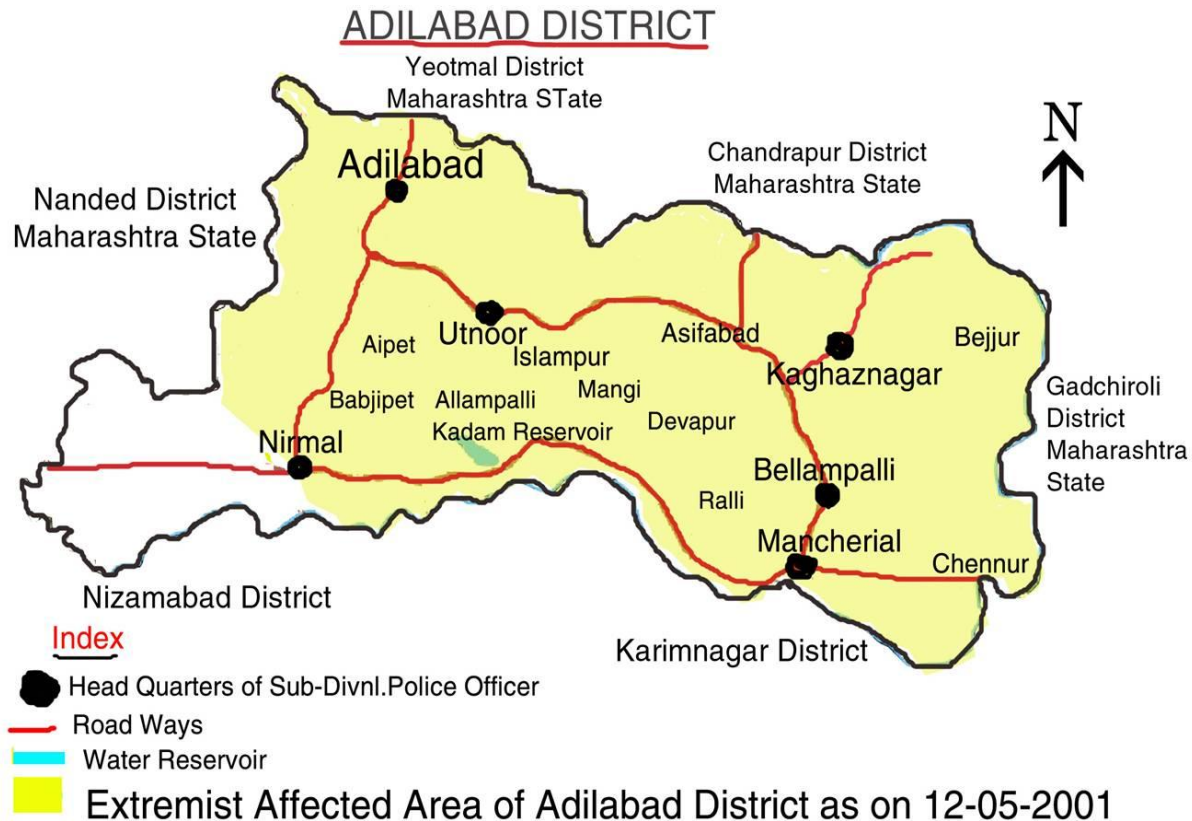
- INSTITUTIONALISATION / OFFICER ORIENTED
- BUDGET
- PEOPLE THINK POLICE REMEMBER THEM ONLY WHEN CRISIS SITUATION IS THERE
- NON POLICING WORK & NOT A CORE POLICING
- SYNERGY WITH OTHER STAKE HOLDERS IS DIFFICULT
- THINKING THAT FEAR OF POLICE MAY NOT BE THERE IF POLICE ARE TOO CLOSE TO COMMUNITY
- MOBILISING GOOD PEOPLE FOR A CAUSE IS ISSUE

COMMUNITY POLICING IN
NAXALITE AFFECTED AREA
ADILABAD ***POLICE MEKOSAM***
MODEL 2001-2004

Adilabad in the new state of Telangana



Extremist affected area before Police Mekosam
Adilabad forest cover: 46%.
No. of naxalites in 2001: 170



Situation prior to Police mekosam in Adilabad District

- 1970 Lachu Patel was beheaded at public place- praja court
- 1978- Tapalpur killing of a land lord Pitambarrao
- 20th April,1981- Indraveli police firing-
-
- 200 police personnel & civilians lost their life in Naxal violence ..
- Property worth Rs.50 Crores were destroyed
- Rs.100 crores were extorted at gun point from civilians.

Reasons for taking up tribal areas for community policing activities

- 46% forest cover & more than 20% population is tribal, most of whom are Gonds.
- A complete lack of trust in the govt. institutions.
- Naxal movement primarily targeted the tribals and became strong in tribal areas.
- Formation of people's guerilla army (2nd December 2000), Guerrilla base in forest areas of Mangi & Aipet in the tribal belt
- Exploiting innocent tribal youths as Militant, Sympathisers, Couriers and then recruiting them in to Dalams. Sending them far away to Chattisgadh DK area.

CHANGE IN ROLE OF POLICE

- **Interface with community** -police launched **police mekosam** (police for you) **gram sabhas** in 1200 villages (900 tribal hamlets). to give empathic listening ,to ventilate their feelings & to identify felt needs of people.
- **Community orientation** led to attitudinal changes in police force respecting tribal customs and sentiments like greeting tribals with Ram Ram and removing shoes and chappals while entering in to their houses .
- Discussion on **balance sheet** in gramsabhas
- **Felt needs identification**.-Health, Education, Communication, water, Governance. Absence of Grassroots' level administrative machinery-Teachers, Doctors absence even after 50 years of Independence.

Police- as facilitators

- GOOD GOVERNANCE
- Action against erring Government officers like Teachers and Doctors
- **Health** -organized 113 mega health camps in remote villages along with 1000 **cataract operations** to give new vision. More than 1,00,000 people benefited. Use of Police cultural troupes , **appeal for surrenders** to UG cadres by their parents
- During Police mekosam Health camp in Boath area, 6 minors & 3 Adult Heart patients were identified and operated at Care Hospital, Hyderabad

Police as facilitators contd.

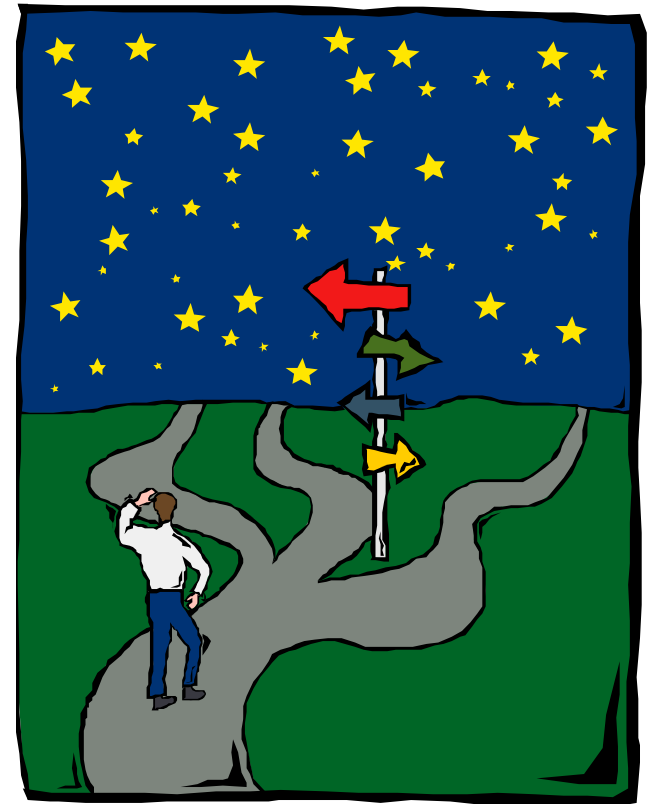
- Platform for emphatic listening of problems. - Restarted Kesalapur darbar from 2001, organizing Komram Bhim Anniversary at Utnoor from 2002 & raicenters annual meeting for providing them a platform
- 4000 cattle cured in 5 veterinary camps
-
- Took up interventions to solve various problems of remote tribal villages: Drinking water (Dedra), Electricity (Chorpally), RTC buses in affected villages.

PSYOPS

- **WHAM STRATEGY**
- History sheets of sympathizers & presently not active naxalites were dropped to win over the community support in a novel programme called '**Parivartan**'. Sufferings of tribals due to weekly attendance stopped.
- **Adnyatam Swechcha**-Surrender and rehabilitation melas

Jayam Manade (we shall overcome)

- **YOUTH EMPOERMENT**
- To keep them away from the influence of Extremists: Vocational trainings, Pre Army & Pre Police Recruitment training programmes etc. were started in collaboration of District Administration.
-
- Rural Sports promoted by organizing tournaments to develop healthy bonding within the Community and also to channelise the energy of Youth in constructive activities
- Earn & Learn scheme for Intermediate Students launched with the help of Corporate Sector



**Road to glory.
Opening a window of civilization to Gond tribals
of Gangapur(v).
Sramdan from 28/11/2003 to 15/12/2003**



MAHESH M. BHAGWAT, MOTIVATING TRIBALS FOR COMMUNITY POLICING

“The woods are lovely ,dark & deep but I have promises to keep & miles to go before I sleep, miles to go before I sleep”





REPORTERS

WORLD

bbc.com/world

Police in partnership with District Administration and SCCL Mobilized Villagers & Conducted Desiltation Work Through Sramdan To Increase Water Storage & Bring Extra Land Under Irrigation



Mass marriages of 106 Gond tribal couples organized with police initiative preventing them from falling into debt. trap & getting attracted to antisocials



Vidnyan Vihar yatra-(excursion trips) to Hyderabad arranged for 700 tribal youth to expose them to outside world & act as change agents for development of remote interior areas



Transport linkages to mainstream, facilitating RTC Buses ply to remote interior villages, acting as conduit to Development



Impacts observed.

- "Citizens are the Arms of the Government "
- **26 Villages revolted** against Maoists in which Gangapur, Kadamba & Narsapur Villagers attacked Extremists & handed over their weapons to Police.
- **360 Villages passed Resolution to not allow entry of Naxals in their Villages**
- New Chapter started in Police Tribal Relations on the back drop of Indravelly Incident. 27 Tribal Sanghams united to strive for Peace & Development & fight against Extremism.
- Due to reforms in Police force Self Esteem, Moral Accountability, Responsiveness & Transparency of forces increased.
(Good Governance through SMART Policing)

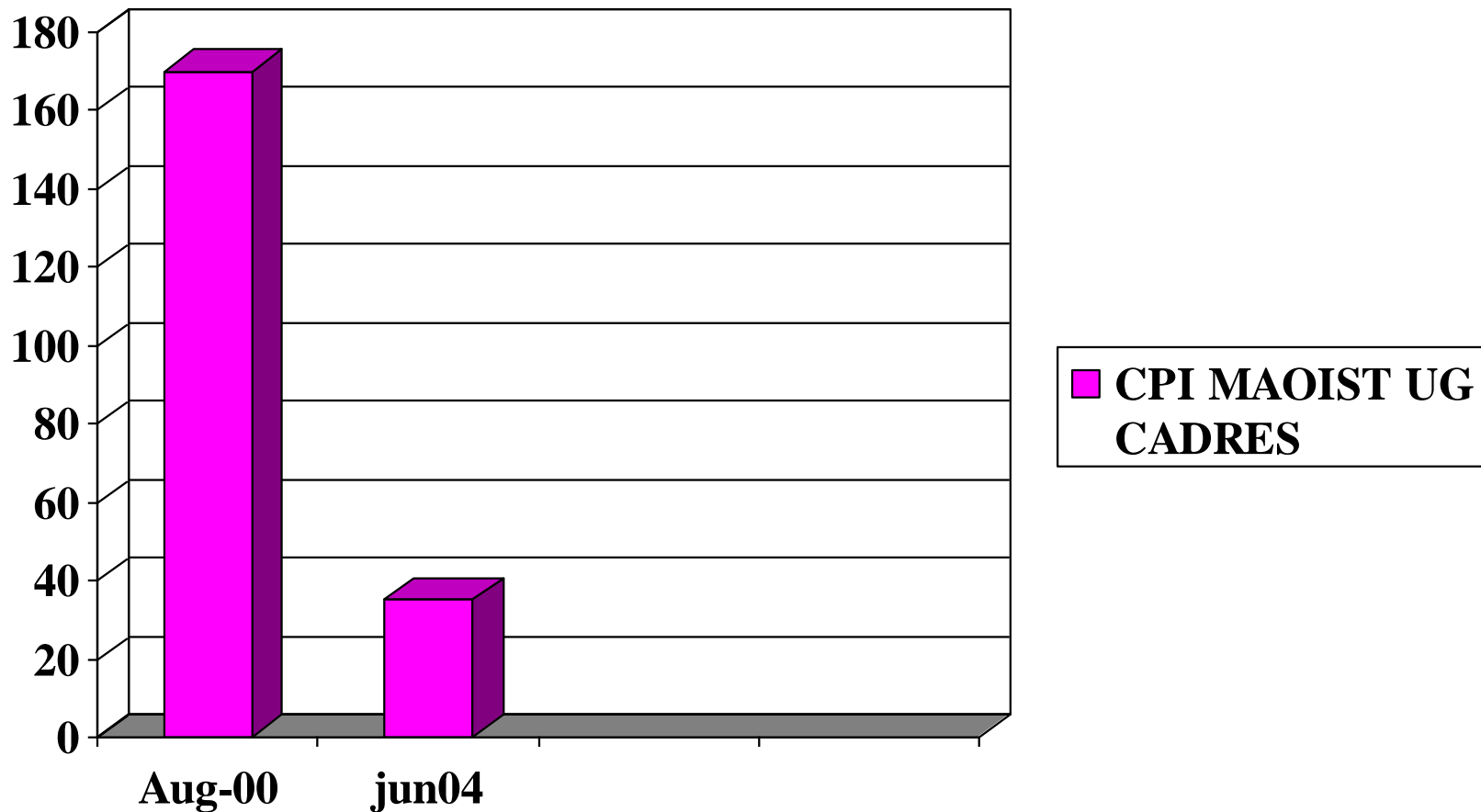
Operational linkages of community Policing

- Flow of information on movement of extremist and field encounters- 3 DCS Suryam, Lalitakka & RK,
- District Action team commander Kondanna at Mandamari
- 3 member Action team at Bellampalli exchange of fire.
- Jodeghat area became free after Govenana encounter
- Information on planting of land mines, Claymore Mines, Arms and Explosive as well as Cash Dumps-
- 2004 Election conducted without a single incident- 10 days before information on mine plantation
- No injury or a single casualty of Police in 3 years of Mekosam programme
- No new recruitment in area opened up

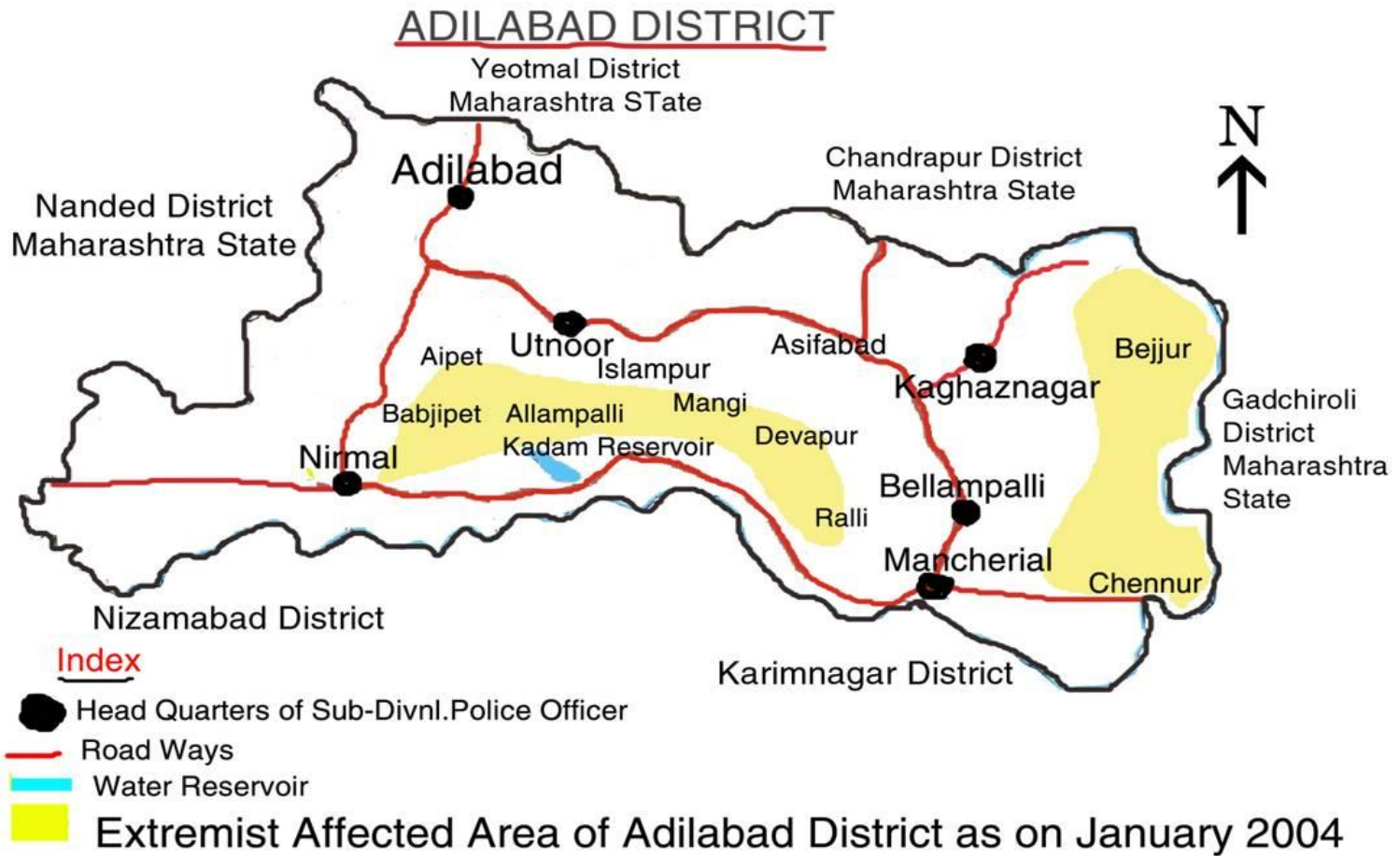
CPI Maoist (PWG) cadre strength.-

Due to strengthening of Police Public relations flow of Information increased.

Strength of Maoist Cadres reduced to 25 in June 2004 from 170 in August 2000



Extremist affected area reduced by 70%



Accepting IACP's Community Policing finalist Award & Special Honor in Homeland Security Category from Mr. Gary Kempker, Chairman Community Policing Division of IACP at Los Angeles, USA on 15/11/2004



Awards, Medals, appreciations

- 12 nos. of President & Police Medal for Gallantries in Year 2004 & 2005.
- 14th, July 2004- Hyderabad -Received invitation from President of India Dr. A P J Abdul Kalam for sharing of Experiences.
- International Community policing awards

IACP AWARD



2004 Community Policing Award Finalists

Category: Population fewer than 20,000 residents

**District Police of Adilabad
Government of Andhrapradesh, India**

The Adilabad district provided a perfect setting for terrorist groups to threaten citizens, and the terrorists murdered more than 300 people, including 100 police officers. The district police decided to engage villagers in preventing these strong-arm tactics and held several community meetings. Through this forum, they determined that one of the main problems was the need for a road to nearby towns to decrease isolation and enable villagers to have more freedom — economically and socially. The open discussions resulted in a joint front to isolate terrorist threats while building a road to better the community. Approximately 140 of the 170 terrorists surrendered, and hundreds of villagers openly refused entry to extremists.

2004 Homeland Security Honorees

This year the Community Policing committee created a Homeland Security category to acknowledge the efforts of honorees that demonstrated how community policing philosophy and practices are integral in terrorism prevention and response. Through involvement, awareness and action, agencies and communities moved another step closer to winning the war on terror.

**District Police of Adilabad
Government of Andhrapradesh, India**

See Finalist Summary on Page 4.

Appreciation from A .P. Government to district police, Adilabad



- Most People friendly Police. No.1 in state in Police Public Relations
- One of the Least Corrupt Force.
- Force with non Partisan Attitude
- Source (Feb.2003 retreat meeting- result of CM's independent survey)

Constraints

- Predecessor-Successor syndrome
- Change in Government policy
- Inter departmental coordination problem in non Policing issues
- Success achieved only after initial 2 years of hard work.
- Institutionalization of project

**Community
Empowerment
against Terrorism
in USA**



C.A.T. Eyes
**Community Anti-Terrorism
Training Institute**
Official Web Site

- **The Community Anti-terrorism Training Institute (C.A.T. Eyes) is a program developed by US military and Law Enforcement Officers to assist local communities to fight against domestic terrorism and racial profiling.**
- **The program involves the joint efforts of law enforcement and the community.**
- **The program enhances neighborhood security, heightens the community's power of observation, and encourages mutual assistance and concern among neighbors.**
- **Training covers 3 main points:**
 - **OVERVIEW OF TERRORISM**
 - **WHAT SPECIFICALLY TO LOOK FOR**
(activities and tools of Support Cells, Operational Cells, and Intelligence cells)
 - **HOW TO PROPERLY REPORT FINDINGS**

<http://www.cateyesprogram.com>

- **US VISIT 2004 STORY OF BP JACKET**

COMMUNITY POLICING IN
CONTROL OF HUMAN
TRAFFICKING

PROJECT AASARA
OPERATION SMILE

Human Trafficking Project aasara Against traditional prostitution by Dommara community 2004- 2006

- *‘Maut hi de de khuadai jindagika bharosa nahi Mere aankhope to parda gira hain tere aankhonpe to parda nahi’*
- *‘Umrabhar galib yahi galti karta raha dhul chehre pe thi aina saaf karta raha’*
- Video Kiran DD1 aasara
- 2 international laurels in USA
- Pilot Project in A.P.

PROJECT AASARA

PARTNERS

- Government

- 1. Police
- 2. Revenue
- 3. Women and Child development.
- 4. D.R.D.A.
- 5. Education
- 6. Health
- 7. Public representatives
- 8. Panchayat raj

- Non government

- 1. Child and police CAP/ SARIQ project.
- 2. Red Cross
- 3. Corporate industries
- 4. Prajwala NGO Hyderabad

ENFORCEMENT

'AN OUNCE OF PREVENTION IS WORTH A POUND OF CURE'

- Frequent raids on prostitution dens. Arrest of organizers, procurers, brothel keepers and pimps under Immoral Traffic Prevention Act & other IPC sections. Rescue of victims of trafficking.
- History sheets/suspect sheets of traffickers are opened for surveillance.
- From 19/04/2005 to 8/10/2006 100 cases are registered under sections of ITP Act & IPC (366a, 372, 773, 376 sections) against traffickers are pending trials in court.
- Magistrates have served notices to trafficking organizers for closure of brothels.

REHABILITATION & EMPOWERMENT OF VICTIMS OF ORGANIZED TRAFFICKING

- Child and Police (CAP)/SARIQ project launched. 70 victims are being employed after a three months training in customer relation & marketing, Information technology, White goods servicing & soft skills with 100% employment guarantee
- The govt. of Andhra Pradesh and world bank sponsored Velgu project facilitated organizing four self help groups consisting of 26 women members from Dommara community.

REHABILITATION & EMPOWERMENT OF VICTIMS OF ORGANIZED TRAFFICKING

- District Collector also launched a training programme organized under Indira Kranti Pathakam scheme and the District rural development agency (DRDA). The members were given training for two months to make Agarbattis (incense sticks), plates and bowls of dry leaves, baskets and were also imparted training to learn tailoring at Yadgirigutta in order to provide them with the alternative sources of livelihood. District Collector made Rs. 3.5 Lakhs available as micro finance to these groups to start their activities.

REHABILITATION & EMPOWERMENT

- Two girls have been appointed as Home Guards with police department otherwise they could have been dragged into hereditary profession of prostitution.
-
- One month training related to security of vital installations was imparted by police to 12 youth from Dommara community, who are the children of trafficking victims & traffickers from Dommara community. These young men have now been employed as security guards for the security of Yadgirigutta temple.

- But for this intervention, these men would have been indulging in organizing trafficking activities acting as pimps, procurers etc.
- Under “Vimukthi” programme that was by the police department, two girls were rescued from the clutches of the organizers of the brothel houses. they have been rehabilitated in Hyderabad
- The Mandal revenue officer, Yadagirigutta has issued 50 cards to the families of the Dommara community under Antyodaya (AAY) scheme on request of the police department.

EDUCATION TO CHILDREN OF SEX WORKERS

- Prevention of 2nd generation prostitution providing free education to children by joining them in schools so that at least next generation should come out of this menace.
- A residential bridge school started at yadgirigutta up to 5th standard with the help of Indian red cross Nalgonda district. 64 children are facilitated and admitted into regular schools.



SOME ACHIVEMENTS

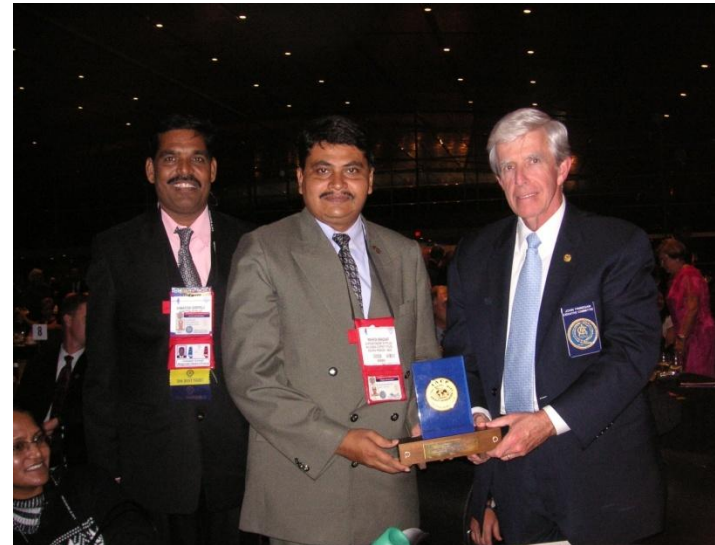
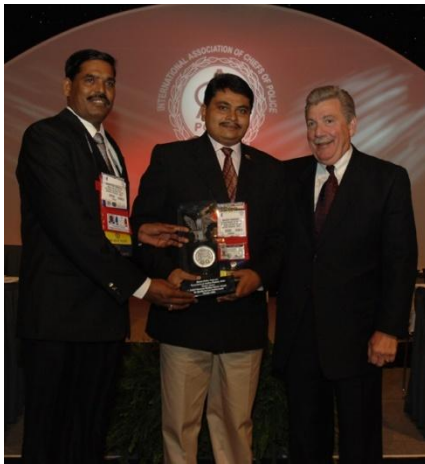
- In temple town of Yadgirigutta immoral **trafficking** is almost brought under control
- **Awareness about A.I.D.S.**
- **Institutionalization**- The then **DGP** of Andhra Pradesh Sri Swaranjit Sen has applauded project Aasara, that is undertaken in the temple town Yadagirigutta and ordered that the project should be implemented in all the districts & commission rates in the Andhra Pradesh state as a **pilot project** vide his C.No. Rc.no. 3033 /compts. 4/2005, Dt: 29/08/2005

Contd....

- **Image of police improved.** Media & people appreciated initiative. on dd1 channel “**Kiran**” programme , a documentary film broadcasted & **Savvy** magazine October 2005 issue published a cover story.
- **Protection of human rights-** living with dignity. We could convince the people that sex workers are victims of commercial and sexual exploitation and they are also capable of leading a normal life under favorable conditions
- **Crime** rate has been **controlled** because of control of antisocial behavior..

ACCOLADES

2 INTERNATIONAL AWARDS FROM INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE, U.S.A.



- WINNER OF 2006 IACP/ MOTOROLA WEBBER SEAVEY LAW ENFORCEMENT AWARD ALONG WITH BEAVERTONE POLICE, OREGON STATE, USA & ROYAL CANADA MOUNTED POLICE
- WINNER OF 2006 CIVIL RIGHTS AWARD IN LAW ENFORCEMENT OF IACP WITH 6 OTHER AGENCIES FROM WORLD
- RECEIVED IN 113TH IACP CONFERENCE AT BOSTON, USA, FROM 14-18TH OCTOBER, 2006; ATTENDED BY 3000 LAW ENFORCEMENT OFFICERS FROM 71 COUNTRIES.



CONSTRAINTS

- Reintegration of sex workers and their children into mainstream and changing their branded life is a difficult task & requires dedicated, continuous & sustained efforts.
- Alternative source of livelihood to victims of trafficking is not matching to their lifestyle and present income level.
- Attitudinal changes in police force is a need of time.
- Lack of coordination amongst Government agencies working for antitrafficking.

CHILD LABOUR – OPERATION SMILE 3

- UNDER THIS PROGRAMME 3000 CHILDREN WORKING IN BRICK KILNS RESCUED IN CHOTUPAL, BOMMALARAMARAM, IBRAHIMPATNAM & ADIBATLA AREAS.
- IN 2017 JAN FOR 350 CHILD LABOURS OF ORISSA ODIYA LANGUAGE BRIDGE SCHOOLS STRATED WITH THE HELP OF DISTRICT COLLECTORS OF YADADRI , RANGAREDDY & OWNERS OF BRICK KILNS. DANIEL UMI OF ODISHA RUNNING NGO AID AT ACTION AGAINST CHILD LABOUR FACILITATED IN PROVIDING TEACHERS.

RTE ACT 2010

Children below 14 years of age should be compulsory in school



Schools for kids of brick kiln workers

CITY BUREAU
Hyderabad

Several hundreds of miles away from their homes, nearly 400 children from Odisha whose parents work in brick kilns here, can now get enrolled at schools where they will be tutored in Oriya language. The Rachakonda police, along with the local district administration, are opening two schools for the children. Close to 370 children were rescued by the police along with the district administration last month.

“All the children had come along with their parents to work in brick kilns. We have counseled the parents and asked them to enroll their children at the school where they will be taught in Oriya language,” said Mahesh M Bhagwat,



NOBLE ACT: Rachakonda Commissioner Mahesh M Bhagwat along with children who were rescued from brick kilns.

Commissioner of Rachakonda. One school was opened on Saturday at Chikatimamidi village in Bommalararamam mandal of Bhuvangir district. Around 170 children are enrolled at the school. One

more school will be opened at Chotuppal or another 200 children were rescued from brick kilns.

The district administration is providing accommodation, food and other articles like slates, chalks and

books. Two teachers familiar with Oriya language are now teaching them. “We wanted the children to study in Oriya so that they continue their education when they go back to their native places after six months or so. Again when they are here, they will continue their education,” Bhagwat told Telangana Today.

Another eight teachers will join the schools in the next few days. “I had personally contacted a local NGO in Odisha and they arranged the teachers. The teachers will be paid salaries by the district administration,” he said.

The owners of brick kilns, too have come forward to support the education of the children. They are contributing whatever possible in the form of books and clothes to the children.





August 7, 2018

Mahesh Muralidhar Bhagwat
Commissioner of Police Rachakonda
Rachakonda Police Commissionerate,
Telangana State Police
Telangana, India

Dear Commissioner Bhagwat,

Congratulations, you have been selected as the 2018 IACP Leadership in Human and Civil Rights Individual Award Winner! You are part of an elite group of leaders in the field of Human and Civil Rights.

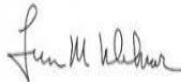
As a winner, you will be recognized during IACP's Annual Banquet, which takes place at the close of the 2018 IACP Annual Conference and Exposition. All winners will receive one (1) travel expenses (airfare up to \$500) to the conference, one (1) complimentary full registration to the conference, and three (3) nights' stay at a designated hotel, and four complimentary tickets to the Annual Banquet.

IACP's Annual Banquet will be held in the Valencia Ballroom of the Orange County Convention Center West Building on Tuesday, October 9, 2018, from 6:00 p.m. until 11:00 p.m.

Please complete the attached survey which includes travel, hotel, and conference information by **August 13, 2018**. Any questions or concerns should be directed to the Member Engagement Team at awards@theiacp.org.

On behalf of the IACP, I thank you for your service and congratulate you on this recognition.

Sincerely,



Louis M. Dekmar
IACP President

2018 IACP Leadership Award in Human and Civil Rights



Rachakonda Security Council

- Joint initiative of IT, ITES, other industries, Government, non Government
- Women safety, Road safety, cyber security, public safety & rural outreach forum
- SCSC 2006 Cyberabad Model

Margdarshak (SCSC Initiative)



SHE Shuttles

- **Absolutely free service, only for women employees of IT companies which are members of SCSC.**
- **Techno-friendly:**
 - SHE- Shuttle equips itself with a “**Reach Safe App**”,
 - A women security guard ,
 - A Smart App with panic button.

Download Mobile App
www.reachsafe.com





SVPNPA Director Aruna Bahuguna, CID IG Sowmya Mishra take part in an event organised by Rachakonda police in connection with the completion of six months for SHE Teams at the Commissionerate in Hyderabad on Friday | EXPRESS PHOTO

Rachakonda team all set to start 'SHE for HER'

Where two students will be picked from each edu institution and trained to fight eve-teasing and other crimes in schools, colleges

EXPRESS NEWS SERVICE
@Hyderabad

STATING that a lot of awareness needs to be created among public with respect to safety of women, senior IPS officer and director of Sardar Vallabhbhai Patel National Police Academy (SVP NPA) Aruna M Bahuguna appealed to women victims to come forward in lodging complaints.

Aruna Bahuguna was the chief guest at an event to commemorate completion of six months of the Rachakonda Commissionerate SHE teams, held at LB Nagar on Friday. Speaking on the occasion, he said that SHE teams help the women by providing safety

and secure measures. If any woman is facing harassment from miscreants, they can come forward in lodging complaint with the police to sought justice and to punish such miscreants. The NPA director launched the SHE teams Logo on the occasion.

The Telangana State Crime Investigation Department (CID) Inspector General (IG) Sowmya Mishra, who launched the facebook page of SHE team of Rachakonda police, said that the state government introduced SHE teams for providing safety of women in the state.

With SHE teams working perfectly by taking stern action

against miscreants, it would help in reducing the crime against women.

The Rachakonda Police Commissioner Mahesh M Bhagavat said that around 600 cases have been registered in last six months and it was revealed that most of the eve-teasing cases are found in colleges and schools.

"Rachakonda SHE teams are all set to start a programme "SHE for HER" in which two students will be selected from each college and will be trained by SHE teams to fight against the eve-teasing crimes in colleges. It will help us in preventing the offences of crime against women," Mahesh M Bhagavat felt.



- ***‘Be the change you want to see in the world’*** Mahatma Gandhi.

You can create that change !!!!!!!

- Attack on route cause.